



BOPIS Instructions

Buy Online, Pick Up In-Store (BOPIS)
Will Call Hours: 9:30 AM – 4:30 PM

1) If you would like to Buy Online, Pick Up In-Store, when checking out, please use our address as your shipping address:

2098 Harland Drive
Houston, TX 77055

2) If you would like to Buy Online, Pick Up In-Store, when checking out, please pay with a credit card. BOPIS is not available if the order was paid with Amazon Pay. If the order was paid with Amazon Pay, the item must be shipped to the address provided.

3) If you have not already provided a pickup date, please email us at ContactUs@Stellavolta.com and let us know when you'll be by our office to pick up your order. You must pick up your order within 7 business days of purchase. If your order is not picked up within 7 business days, storage fees will apply to continue holding your order, or restocking fees if you decide to cancel your order.

4) Please drive up to the black gate and honk when you are outside so that we can let you in. Our address is:

Stellavolta
2098 Harland Drive
Houston, TX 77055

5) Only the person that made the purchase may pick up their order. To verify this, we will need to make a copy of the person's driver's license that made the purchase and the credit card used to make the purchase. The address used in the purchase should match the address on the driver's license.

6) We will provide you with a packing slip and ask that you sign one copy for our records.



7) Using the same email you used to make your purchase, from your mobile phone and while in our office, please send an email to ContactUs@Stellavolta.com confirming receipt of your item. For example, "I have accepted in person delivery of the [widget] at your local pick-up location."

6) Be happy!